



COUNTIES
MANUKAU
HEALTH

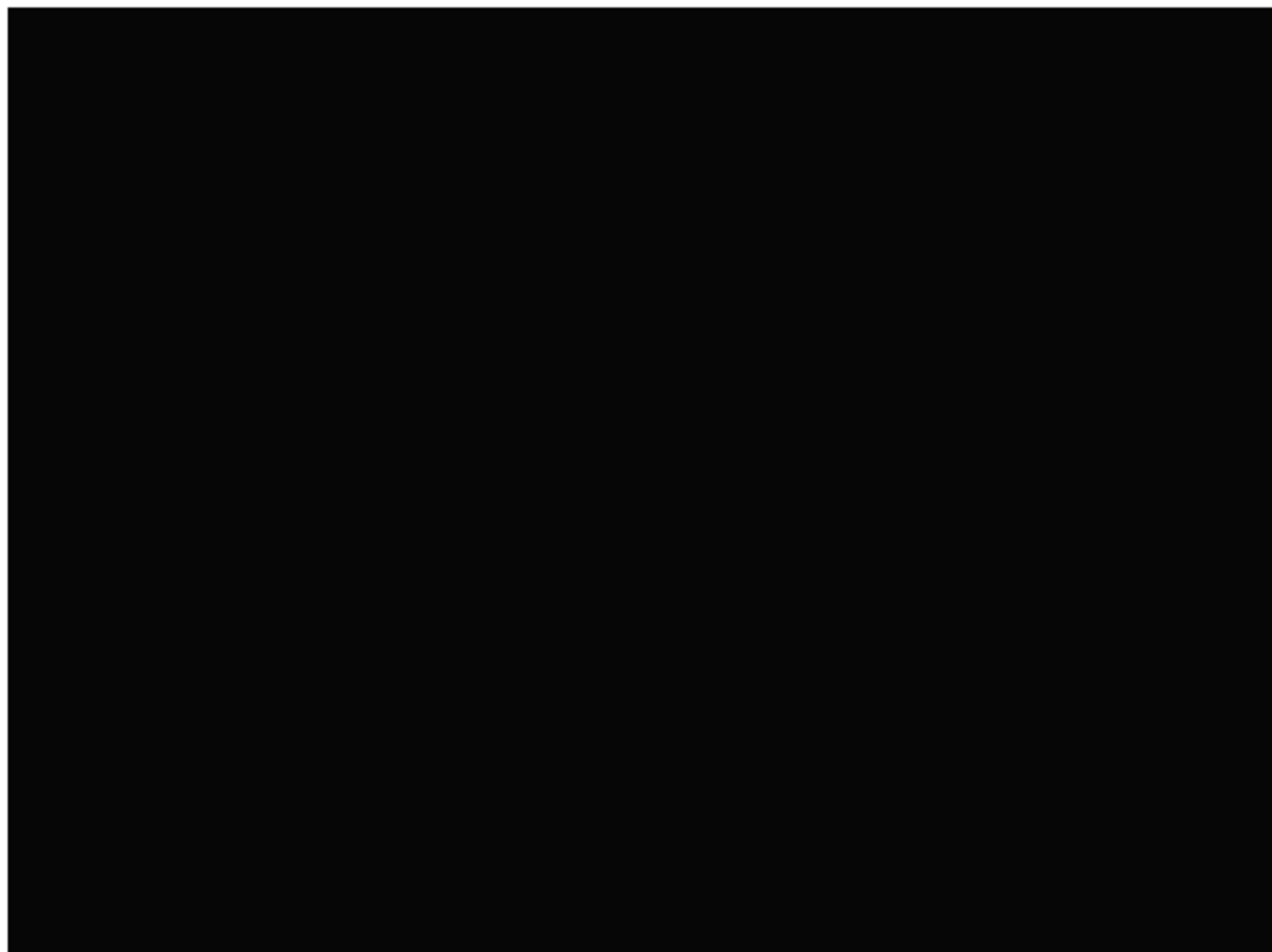
Safety in practice

A Northern Region Collaborative

Safety in practice learning session



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Objectives

Enhance quality improvement capability of general practices within the Northern region, by focusing on patient safety.

Augment general practice capability in quality and patient safety improvement methods and processes.

Prevent and/or reduce harm for patients through safer and better management of medications.

Improve and develop general practice systems and processes, to ensure critical high risk processes are carried out safely and reliably.

Promote a culture of safety within general practice working environments.

Collaborative

- 23 practices

- 7 PHOs



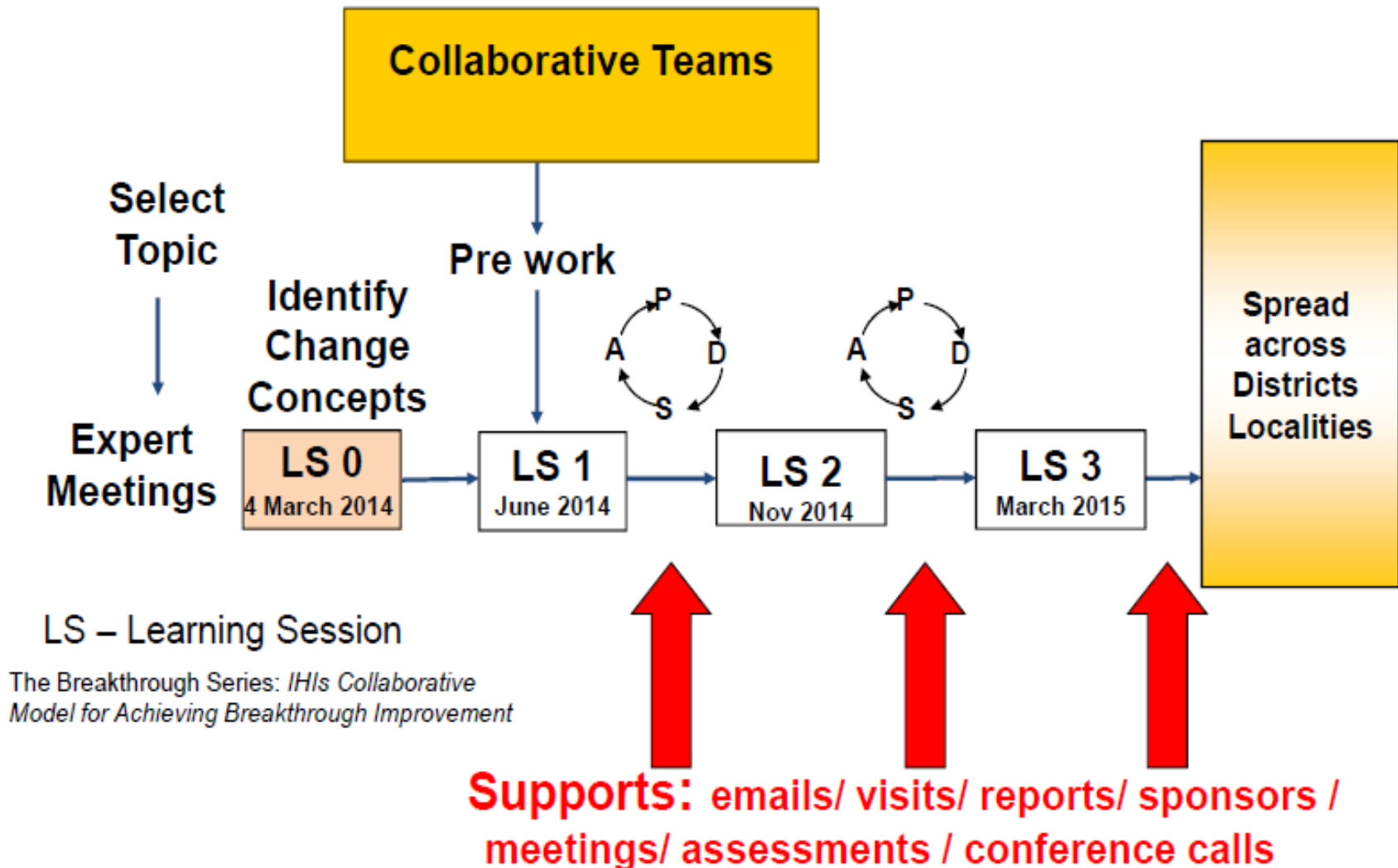
- 3 DHBs



- Ko Awatea



Improvement methodology



Medication reconciliation care bundle

- *Has the Electronic Discharge Summary (EDS) been viewed by a clinician within 24 hours of receipt?*
- *Has medication reconciliation (as defined below) occurred within 2 working days of the EDS being received?*
- *Has the patient's regular medication list been updated?*
- *Is it documented that any medication changes have been discussed with the patient or their representative within 7 days of receipt?*
- *Have all measures been met?*

Results handling care bundle

- *Were the test results reviewed by a clinician within 1 working day of being received?*
- *Was a definitive decision recorded by a clinician on ALL test results within 7 calendar days of being received?*
- *Have the decisions for ALL test results been 'actioned' by the practice, including the patient being informed as instructed? (If no actions are required record as N/A)*
- *Was the patient informed as instructed? (If no instruction record as N/A)*
- *Have all the measures been met?*

Warfarin prescribing care bundle

- *Is there evidence that the last advice on warfarin dosing given to the patient followed current local guidelines or used computer assisted decision making?*
- *Is the target INR and duration of treatment clearly documented in the notes?*
- *Since the last blood test, has the patient been taking the correct dose as ordered by the treating GP?*
- *Has the INR been taken within 7 days of the planned date?*
- *Is it recorded that the patient has received education about warfarin in the past 12 months?*
- *Have all measures been met?*

Thank you

... and remember ...

safety won't happen by accident!

Website:

www.koawatea.co.nz/campaigns/safety-in-practice/

Clinical Lead: Dr Beven Telfer

beven.telfer@middlemore.co.nz