

Reducing harm from high-risk medicines



National
Patient
Safety
Campaign

Webinar 3: Preventing errors and harm Friday 27 February, 8–9am

Interested in human factors, systems change and learning from root cause analysis to help you prevent harm and errors from high-risk medicines? Find out more about:

- *root cause analysis*
- *human factors and how understanding these can help prevent errors and harm*
- *error prevention strategies and the most effective methods for system change to prevent errors and harm.*

Gillian Bohm will be joined by Sandy Blake, Karen O'Keefe and Beth Loe to discuss medication-related adverse event case studies. Be prepared to think about the why, not the who, behind the adverse event and learn how this can be used to prevent the same event happening again.

If you have any questions you would like answered on human factors, system change and root cause analysis, email them to karen.piper@hqsc.govt.nz by 12pm, Friday 20 February 2015.

How to take part

Webinars are easy! All you need is access to a computer connected to the internet, a telephone (or the ability to hear and speak through your computer, which most computers now include as standard).

To register send an email to karen.piper@hqsc.govt.nz asking to take part and you will be sent a calendar invite.

On the day, click on the link in the invite and you're in! You'll be able to hear and see the presentation and take part in the discussion.

Reducing harm from high-risk medicines



National
Patient
Safety
Campaign

Webinar 3: Preventing errors and harm Friday 27 February, 8–9am

About the speakers:



Gillian Bohm – Principal Advisor Quality Improvement, Health Quality & Safety Commission
Gillian has extensive experience in quality improvement, patient safety and innovation. Her previous work has included the development of the initial New Zealand Improving Quality Strategy, the National Credentialing Framework, the National Health and Disability Sector Standards and the Quality Improvement Committee's National Quality Improvement Programmes.



Sandy Blake – Director of Nursing, Patient Safety and Quality, Whanganui District Health Board and Clinical Lead for the National Reducing Harm from Falls programme
Sandy is the Director of Nursing, Patient Safety and Quality, at Whanganui DHB, where she led the development of the DHB's falls injury prevention programme, and sponsored a care indicator survey in the hospital and community to measure the prevalence and impact of falls. In her previous position as state-wide nursing director of patient safety for Queensland Health, Sandy led the state falls injury prevention programme, directed policy development and implementation, and development of an online education module. Sandy was the Project Lead for the National Falls Injury Prevention and Pressure Injury Prevention Mapping Project undertaken in late 2011.



Karen O'Keeffe – Clinical Lead *First, Do No Harm* and Improvement Advisor Medication Safety for Northland DHB
Originally from a critical care nursing and nurse manager background, Karen has been working in the patient safety and quality improvement areas increasingly over the last few years. She has worked in the New Zealand acute care health sector for many years and overseas in Australia and the US. She was appointed to the *First, Do No Harm* Clinical Lead role in October 2011. She has held a number of roles involving at Northland DHB and is currently working as an Improvement Advisor focused on medication safety.



Beth Loe – Medication Safety Specialist, Health Quality & Safety Commission
Beth works in the Commission's medication safety team. Her responsibilities include the ongoing management of the national medication chart and medicine reconciliation initiatives. She develops the high-risk medication safety alerts and safety signals. She also provides advice to the Commission's medication safety programme and when necessary to the other Commission programmes. Beth has a pharmacy background and has worked in medication safety for eleven years. Her previous role was national coordinator for the Safe and Quality Use of Medicines Group.